



#### **What is vinyl flooring and how is it made?**

Also known as resilient flooring, vinyl floors are made of polyvinyl chloride (PVC). They are composed of a few different layers. The bottom layer adds structural strength to the overall floor. Its thickness depends largely on whether it is a floating (click) or glue down vinyl floor. On top of that is the printed design, which is covered by a protective wear layer.

Vinyl flooring offers a great variety of choices. You can replicate the look of tile, stone and hardwood floors.

#### **Who is vinyl flooring best for?**

Vinyl flooring is best for someone who is looking for a waterproof floor that can be installed anywhere indoor and that is easy to clean and to maintain.

#### **What are the advantages of DeZign vinyl flooring?**

DeZign vinyl flooring is:

- Easy to install. The floating versions can be installed without glue, nails or special tools. A simple utility knife and tape ruler suffice to do the job!
- 100% water resistant!
- Versatile, and can be installed everywhere in home or office.
- Can be installed in very large areas.
- Your best guarantee for low VOC emissions and high indoor air quality
- Simply beautiful, with the best wood and stone visuals available!

#### **Where can I install DeZign vinyl flooring?**

Vinyl flooring can be installed anywhere indoor in home or office, above, on or below grade. It is okay to use in bathrooms and basements provided that the subfloor is properly dried at time of installation. You can install vinyl flooring over concrete, hardwood, or plywood, but not over carpet, chip board, or particle board.

Installing vinyl flooring over existing vinyl is possible but it is not recommended that you install over two or more pre-existing layers. Make sure that you install over a subfloor that is free of bumps and imperfections as these will often show through your vinyl flooring.

#### **How much DeZign vinyl flooring do I need?**

1. Divide the floor into rectangles 2. Measure the length and width of each individual rectangle 3. Multiply the length by the width of each individual rectangle 4. Add your total for each rectangle together to get the total square footage 5. Add an additional 5-10% of the total square footage to cover the waste factor.

#### **What is the average life of a DeZign vinyl floor?**

There are differences in quality between vinyl flooring products that can make their lifetime vary greatly. DeZign Luxury Vinyl, if well maintained can last for a lifetime and some collections are warranted as such! Care and maintenance are also important factors in the life of your vinyl flooring.

#### **Is DeZign vinyl flooring recommended for a self-installer?**

DeZign features a number of floating vinyl floors that click together easily and do not require glue, nails or special tools for installation. As such, these vinyl floors are definitely recommended for a self-installer. Many other vinyl floors that do not feature a locking edge need to be glued down and mostly need a professional installer to handle the job.

#### **Can sunlight fade the color of DeZign vinyl flooring?**

All DeZign Vinyl floors are produced according to European standard EN 649:1997 + A1:2003 and are UV resistant. However, 100% UV resistance does not exist, and all vinyl floors may fade a bit over time if continually exposed to direct sunlight. It is recommended that you close blinds or drapes on sunny days to protect your vinyl flooring.

#### **Why do I have to acclimatize the planks for 48 hours ?**

All vinyl flooring responds to temperature changes. Even the trip from the store to your house could expose the planks to a different environment. Therefore, BEFORE opening the packaging please acclimate all planks for 48 hours by laying each box horizontally over a flat surface, in the room in which they are to be installed.

#### **How should I clean DeZign vinyl flooring?**

We recommend purchasing a LUXURY VINYL flooring cleaning kit, or follow the DeZign LVT maintenance instructions.

Please see below for specific stain removal suggestions:

Juice, Wine, Grease, Chocolate: Dampen a rag with water and a Luxury Vinyl floor cleaner and spot clean.

Cigarette Burns, Asphalt, Shoe Polish, Paint, Ink, Crayon, Dried Foods, Nail Polish: Dampen a rag with rubbing alcohol or 100% pure acetone and spot clean.

Candle Wax, Chewing Gum: Allow to harden and gently scrape with a plastic scraper.

#### **What are the specific climatic controlled conditions required to install DeZign?**

Before opening the packaging, acclimatize the floor in the cartons for 48 hours by laying in the room, in which they are to be installed.

Installation should take place at room temperature of 68°F-77°F (20-25°C). After installation, make sure to keep the room air conditioned within a temperature range of 10°C to 35°C (50°F to 95°F). Excessively high or low temperatures may cause this vinyl floor to expand or contract and lead to visual defects of the floor.

#### **Expansion gaps**

How much expansion gap do I have to leave?

Please leave a minimum of ¼" (6mm) space around the perimeter of the room including all fixed objects, to allow for the floor to slightly adjust under different temperatures.

#### **Floating floor**

If DeZign Luxury Vinyl is a floating floor, how does it stay locked together?

It's called floating floor because the DeZign Luxury Vinyl is not glued, nailed or otherwise fastened to the subfloor or walls. The planks feature a click on all 4 sides that allows them to be interlocked together.

#### **My floor was flooded. Can I keep my DeZign vinyl flooring floor?**

DeZign vinyl flooring is water resistant so planks may be reinstalled after being cleaned and the subfloor dried.

#### **Which way should I install planks in a hallway?**

Please install LVT flooring in your hallway parallel to the long walls.

#### **Is LVT flooring more hypo-allergenic than carpet?**

Yes, the surface is so hard it cannot hold the allergens typically accumulated by softer floor coverings. This benefit is a good example of why LUXURY VINYL flooring is the best flooring option for children's rooms or anyone concerned with health.

#### **Holiday candle**

My holiday candle spilled wax on my floor. Is it ruined? What should I do?

Allow to harden and gently scrape with a plastic scraper.

Remove any residues after scraping with rubbing alcohol or 100% pure acetone.

#### **How should I cut the planks?**

LUXURY VINYL flooring is very simple to cut. Use a pencil and a steel ruler to mark the lines where you are going to cut and simply use a utility knife to cut the plank following the lines.

#### **Where can I get a copy of the installation instructions?**

Depending on the product you purchased the installation instructions are printed outside the box (on the bottom) or on a separate slip sheet located in the box. They are also available on [www.lamett.com](http://www.lamett.com) website

#### **I am installing DeZign Luxury Vinyl flooring in place of carpet I removed. Since the wall base molding is high enough I can install DeZign Luxury Vinyl under it and avoid using any quarter round. How do I get the last piece in the row installed?**

You do not have to remove the wall base molding. Simply shave equal parts of the locking system off the top of the groove of the installed plank and the bottom of the tongue of the new plank and glue the long joint.

Please be sure to leave an expansion gap of at least 3/8" between the wall behind your wall base and the flooring.

#### **Can I install DeZign Luxury Vinyl flooring in my mobile home/trailer?**

Conditional yes; the sub-floor must be clean, smooth and level within our stated tolerance.

#### **I am planning to buy matching moldings and trims for my flooring. How do I determine how much I need?**

Measuring for the molding pieces you will need is a lot easier than you may think. Please measure for Wall Base and Quarter Round first. Simply measure each wall, write down each measurement, and then total them up.

We recommend that you also add about 10% waste to your total. After you have the total running feet for you need, divide it by the length that the molding is sold in. You can do the math either in inches or in feet. For example, if you came up with a total of 960" or 80' that you need, and the molding is sold in 96" or 8' lengths, you would need 10 pieces of molding. If you don't end up with an even number, it is always recommended that you round up to the next piece.

When it comes to transition type molding, it's a little different. You will need to measure each doorway or opening between rooms. As a rule of thumb, one piece of transition type molding will usually do two doorways, as long as the doorways are less than 36"

#### **I'm a contract worker who moves frequently. Can I move my Luxury Vinyl floor?**

DeZign luxury vinyl flooring can be moved and re-installed up to 3 times!

If you already know that you will be moving with your flooring we suggest buying a few additional cartons to cover for varying room sizes and damages during your move.

#### **What is the narrowest piece DeZign Luxury Vinyl I can use?**

The narrowest piece must be 2.5 inches wide. This is about as wide as one strip on a three strip décor plank. Please measure the net width of the room, deduct the space needed for expansion gaps on both sides and divide it by the width of the planks. This will give you the total number of rows (planks) for your project. If you come up with an uneven number of rows please remember that planks you cut lengthwise must be at least 1/3rd plank or 2.5 inches wide.

Example: Net width of room 96" minus 2 x 3/8" (expansion gap) divided by 7.6" (plank width) equals 12.53 planks. If you do not have at least .33 as a remainder you must rip the first row along the starting wall so the width of the last row against the finishing wall is at least 2.5 inches.

Note heavy furniture e.g. sofa, entertainment center generally sits along the walls. It is important to maintain this minimum due to the weight frequently delivered to the floor along the walls.

#### **New construction**

I want to install Luxury Vinyl flooring in a new home. How long after dry walling and painting should I wait to install your flooring?

Please allow a minimum of 60 days for new concrete slab to "cure"

Note to remember – LUXURY VINYL flooring must be installed in a climate controlled building, the HVAC must continue to operate.

#### **What is the largest possible installation area for DeZign Luxury Vinyl flooring?**

DeZign Luxury Vinyl flooring can be installed throughout your home. For residential use, there are no limits as to the surface you may install, and no transition moldings are needed in between rooms! However, it is important to follow the installation instructions regarding acclimatization of the floor BEFORE installation, and to install the floor at room temperature (68°F-77°F or 20-25°C). Furthermore, always leave 1/4" expansion gap between the flooring and all walls. After installation, make sure to keep the room air conditioned within a temperature range of 10°C to 35°C (50°F to 95°F).

#### **Is there any way that we stain it to make it darker?**

One of the advantages of DeZign Luxury Vinyl flooring is its stain resistance. Therefore we do not recommend using any substances to alter its surface color or shine. Please consider some new pillows or a darker throw for your couch, an area rug or different curtains to change your living room's appearance.

#### **There is a lot of static in my new floor. What happened? What should I do?**

Static electricity occurs as a natural consequence of electron transfer between contacting surfaces, and is influenced by air humidity, clothing and materials used in upholstery covering.

The electrostatic behavior of Luxury Vinyl flooring or any other wood material can be reduced by taking the following steps:

- Increase the humidity in the room or area with a humidifier and/or indoor plants
- Clean regularly to avoid dust build up
- Damp mop regularly with a Luxury Vinyl floor cleaner (reduces the surface resistance of the flooring)
- Avoid wool clothing
- Open windows occasionally when the living environment is closed with forced air heat

#### **My sub floor is not level. Can I install DeZign Luxury Vinyl over a floor that is not level?**

DeZign Luxury Vinyl must be installed over a sub floor which is clean, smooth and level. Any low spots of 3/16" or greater must be filled in with leveling compound.

#### **What is embossed in register?**

If you look closely at a typical DeZign Luxury Vinyl floor, you'll discover that the texture on the surface doesn't match the pattern. The surface has a "generic" smooth or wood grain texture applied to it, regardless of the underlying pattern.

DeZign Luxury Vinyl flooring with registered embossed (=embossed in register) surface is different. Premium press plates made in a multistage process are used to produce Luxury Vinyl flooring with embossed in register surface. This amazing technology actually matches the texture of the underlying pattern on each individual flooring plank. Regardless of whether you're looking at a wood look or a tile design, the surface of the floor matches the pattern underneath it, creating a startling level of realism.

#### **Underfloor heating**

Can my DeZign Luxury Vinyl flooring be installed over a radiant heat system?

Our Luxury Vinyl flooring may be installed over a hydro/water based system because the temperature changes slowly from cold to warm and reverse. Important is to always follow the instructions of the floor heating manufacturer. Also the floor temperature must not exceed 82°F (28°C).

We do not recommend installing our flooring over electric heat systems as they heat up and cool down very fast causing the floor to expand and contract too quickly and may damage it.



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